

RESPONSE

INCIDENTS

R.1.01 - Total number of incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	581	599	621									
2022	567	597	564									
Status	G	G	B									
Cumulative												
Prev 5 year	581	1180	1801									
2022	567	1164	1728									
Status	G	G	B									

B	<2.51%
G	Within 2.5%
A	>2.51%
R	>10%

Description	Total number of incidents attended within Bucks and MK (excluding co-res)
Owner	Response
Data source	BFRS IRS

What is good	
For monitoring only	

Pattern	Monthly
Comparison	Previous five year average
Reference	R.1.01

R.1.02 - Co-Responder Incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	53.6	55.0	53.4									
2022	67	63	66									
Status	A	G	A									
Cumulative												
Prev 5 year	53.6	108.6	162.0									
2022	67	130	196									
Status	A	G	A									

B	<20%
G	Within 20%
A	>20%
R	>30%

Description	Number of co-responder incidents attended by BFRS staff in MK and Bucks
Owner	Response
Data source	BFRS IRS

What is good	
For monitoring only	

Pattern	Monthly
Comparison	Previous five year average
Reference	R.1.02

R.1.03 - Effecting Entry/exit incidents attended

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly												
Prev 5 year	15.6	15.4	13.4									
2022	18	24	19									
Status	R	R	R									
Cumulative												
Prev 5 year	15.6	31.0	44.4									
2022	18	42	61									
Status	R	R	R									

B	<2.51%
G	Within 2.5%
A	>2.51%
R	>10%

Description	Number of effecting entry/exit incidents attended
Owner	Response
Data source	BFRS IRS

What is good	
For monitoring only	

Pattern	Monthly
Comparison	Previous five year average
Reference	R.1.03

RESPONSE

INCIDENTS

R.01.04 - Average attendance time to all incidents

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year	08:21	08:22	09:04								
	2022	08:39	08:32	08:45								
	Status	A	A	B								
Cumulative	Prev 5 year	08:21	08:22	08:36								
	2022	08:39	08:35	08:39								
	Status	A	A	G								

B	<10 Sec
G	Within 10 sec
A	>10 Sec
R	>30 seconds

What is good
Quicker is better

Description	Average attendance time to incidents attended (excluding co-res)
Owner	Response
Data source	BFRS IRS

Pattern	Monthly
Comparison	Previous five year average
Reference	R.1.04

R.01.05 - Average attendance time to Accidental Dwelling Fires

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year	07:33	07:52	07:55								
	2022	09:51	07:49	07:09								
	Status	R	G	B								
Cumulative	Prev 5 year	07:33	07:43	07:47								
	2022	09:51	08:44	08:11								
	Status	R	R	A								

B	<10 Sec
G	Within 10 Sec
A	>10 Sec
R	>30 seconds

What is good
Quicker is better

Description	Average attendance time to Accidental Dwelling Fires
Owner	Response
Data source	BFRS IRS

Pattern	Monthly
Comparison	Previous five year average
Reference	R.1.05

RESPONSE

RESPONSE MODEL

R.2.01 - Availability - Wholetime

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	-	-	-									
Monthly 2022	91.2%	94.4%	91.8%									
Monthly Status	R	R	R									
Cumulative Target	-	-	-									
Cumulative 2022	91.2%	92.8%	92.5%									
Cumulative Status	R	R	R									

B	99% - 99.9%
G	98% - 98.9%
A	96% - 97.9%
R	<96%

What is good
Higher is better

Description	Availability of wholetime appliances (impacted by both crew and appliances)
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	R.2.01

R.2.02 - Availability - On-Call

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Target	-	-	-									
Monthly 2022	5.4%	10.1%	7.9%									
Monthly Status	R	R	R									
Cumulative Target	-	-	-									
Cumulative 2022	5.4%	7.8%	7.8%									
Cumulative Status	R	R	R									

B	>59%
G	>29%
A	> 16%
R	< 17%

What is good
Higher is better

Description	Availability of On-Call appliances (impacted by both crew and appliances)
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	R.2.02

R.2.03 - Wholetime - response model - (Work in progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly Prev 5 year												
Monthly 2022												
Monthly Status												
Cumulative Prev 5 year												
Cumulative 2022												
Cumulative Status												

B	
G	
A	
R	

What is good
Higher is better

Description	?
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	R.2.03

RESPONSE

RESPONSE MODEL

R.2.04 - On-Call - response model - (Work in Progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year											
	2022											
	Status											
Cumulative	Prev 5 year											
	2022											
	Status											

B	
G	
A	
R	

Description	?
Owner	Response
Data source	Fire Service Rota
Pattern	Monthly
Comparison	Target Figures
Reference	R.2.04

What is good
Higher is better

R.2.05 - Over the border mobilisation into BFRS

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year	115.0	123.6	136.2								
	2022	130	163	118								
	Status	A	R	B								
Cumulative	Prev 5 year	115.0	238.6	374.8								
	2022	130	293	411								
	Status	A	R	G								

B	<10%
G	Within 10%
A	>10%
R	>20%

Description	Number of appliance mobilisations into BFRS grounds
Owner	Response
Data source	Vision (TVFC)
Pattern	Monthly
Comparison	Previous five year average
Reference	R.2.05

What is good
For monitoring only

R.2.06 - Over the border mobilisation out of BFRS

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year	43.2	46.8	46.6								
	2022	51	58	48								
	Status	B	G	G								
Cumulative	Prev 5 year	43.2	90.0	136.6								
	2022	51	109	157								
	Status	B	G	B								

B	>10%
G	Within 10%
A	<10%
R	<20%

Description	Number of appliance mobilisations out of BFRS grounds
Owner	Response
Data source	Vision (TVFC)
Pattern	Monthly
Comparison	Previous five year average
Reference	R.2.06

What is good
For monitoring only

RESPONSE

OPS RESILIENCE

R.3.01 - % Maintenance of competencies completed

	Q1	Q2	Q3	Q4	
Quarterly	Target	95%	96%	97%	98%
	Actual	65%			
	Status	R			

B	>98%
G	>94%
A	>89%
R	<90%

What is good
Higher is better

Description	Percentage of maintenance of competencies completed
Owner	Operational Training
Data source	HEAT
Pattern	Quarterly
Comparison	Target Figures
Reference	R.3.01

R.3.02 - Hydrant - (Work in Progress)

	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Monthly	Prev 5 year											
	2022											
	Status											
Cumulative	Prev 5 year											
	2022											
	Status											

B	
G	
A	
R	

What is good
Higher is better

Description	
Owner	
Data source	SC Capture
Pattern	Monthly
Comparison	Target Figures
Reference	R.3.03